



Connections

The Newsletter of Easton Utilities

Fall 2019



410-822-6110 (24/7)

Office Hours
Monday-Friday,
8:00am-4:30pm

Easton Velocity
410-763-9400

eastonutilities.com

201 N. Washington St.
Easton, MD 21601



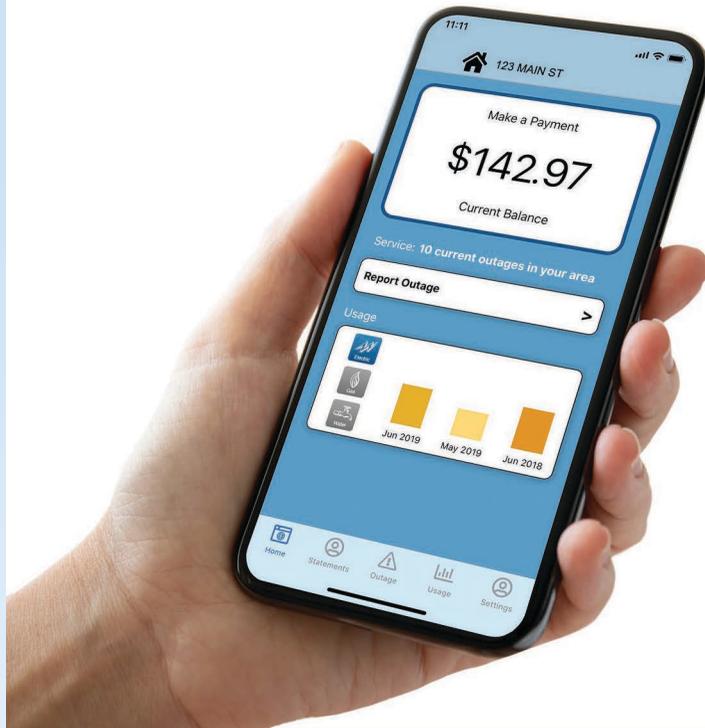
Para español contactenos
al 410-822-6110 o via
info@eastonutilities.com



Know what's below.
Call before you dig.

Easy. Helpful. Free.

Monitor usage, pay bills, and report outages
all at your fingertips!



Download Our Mobile App!

Easton Utilities is pleased to announce our new and improved **App!** It is our quest to **make life easier** for our customers and this app helps to **monitor usage, pay bills and report outages.**

Be sure to download it on **GOOGLE PLAY** or at the **Apple APP STORE.**

We look forward to adding even more features with future upgrades.

EASTON UTILITIES
Life. Made better.™



Steve Ochse Promoted

Easton Utilities has promoted Steven “Steve” Ochse to Senior Vice President. Steve’s responsibility as Senior Vice President and CFO includes oversight of all financial activities by providing strategic financial leadership for long-range planning. “Steve has been instrumental to our success over the past four years and this promotion reflects his ability to oversee our fiscal management practices and strategic financial planning,” said Hugh E. Grunden, President and CEO of Easton Utilities.

The role of Senior Vice President and CFO is an executive level position focused on developing, implementing and enforcing policies in a challenging financial and regulatory environment.

Steve works closely with the executive team and nine department heads, with particular emphasis on cost controls, energy procurement, risk management, financial initiatives, and the customer experience.

Workplace Wellness Award

Easton Utilities earned a Gold Medal as a 'Healthiest Maryland Business Wellness at Work' recipient. To receive this award, businesses must have an established worksite wellness program, practices and strategies in place to include a workplace health improvement plan. The program includes a comprehensive wellness scorecard with activities such as health risk assessments, biometric screenings, wellness seminars, lifestyle improvement activities and programs, wellness challenges, community engagement and gym attendance.



“We are thrilled with this gold level award for the second year in a row as we work hard to incorporate health and wellness into our daily work,” said Melissa Book, Human Resources Generalist for Easton Utilities.





Impressive Interns

In early June, six fresh faces arrived at Easton Utilities eager to participate in the summer-long internship program, now in its eighth year. Led by Melissa Book, Human Resources Generalist, the program is a formal, comprehensive experience consisting of tours, learning workshops, projects and presentations. It has helped many interns secure full-time positions with both Easton Utilities and elsewhere upon graduating.

Pictured from left to right, front to back:

- **Sienna Wroten** - Accounting & Information Systems Major from Salisbury University
- **Octavia Doughty** - Information Systems Major from Salisbury University
- **Julie Andrew** - Business Management Major from Salisbury University
- **Dylan Nepert** - Mathematics Major from Washington College
- **Luca Tondin** - Electrical Engineering Major from University of Maryland
- **Will Peerman** - Geography & Business Administration Major from Salisbury University

Annual Customer Satisfaction Online Survey – November 1, 2019

We need your feedback! If you receive an email to participate, we appreciate your time and input.

Come visit us!

Easton Utilities celebrates Public Power & Gas Week

As a municipally owned utility company, Easton Utilities brings a range of benefits to the community that privately held utility companies generally do not.

Across the nation, public power companies offer favorable rates, local customer service, and a commitment to the local community.

October 7 – 11, 2019 | 8:00 am – 4:30 pm



SMELL GAS?

Call
410-822-6110

Natural Gas is a clean and efficient energy source to use in your home.

RECOGNIZE

Natural Gas is a non-toxic, colorless and combustible fuel. An unmistakable "rotten egg" odor is added to natural gas as a built-in safety signal to detect even a very small leak.

REACT

If you smell gas, leave the area immediately.

REPORT

Call Easton Utilities at 410-822-6110 or 911 immediately. Easton Utilities will dispatch a technician to investigate.

FUGAS Y EMERGENCIAS DE GAS NATURAL
Easton Utilities
Servicio al cliente:
410-822-6110



Going Purple... Again!

Easton Utilities is proud to support "Talbot Goes Purple" a substance abuse awareness program that will engage our community and youth to stand up against substance abuse. The purpose of the project is to promote the 'new conversation' – one that includes prescription drugs. Talbot Goes Purple is an initiative from Talbot County Sheriff's Office and Tidewater Rotary, in partnership with several other organizations. Learn more at www.talbotgoespurple.org.

High Temps May Impact Your Bill

The weather during the August average billing period (Jul 15th - Aug 14th) was 58% warmer than the average of the prior five years. This consistently warm time period may have an impact on your electric bill. We offer special payment arrangements to customers who may have trouble paying bills. Please call 410-822-6110 or stop in to talk with our Credit and Collections department.

GET CONNECTED!

Follow Easton Utilities to get the latest news and information!

- Outage alerts
- Project updates
- Community news
- Energy tips



Committed to our community

In keeping with our mission to enhance the quality of life in our community, Easton Utilities is proud to support many local organizations and events including:

- Talbot Mentors
- Academy Art Museum
- For All Seasons
- Easton National Night Out
- Talbot Interfaith Shelter
- Easton Volunteer Fire Department
- Talbot Goes Purple