



# Connections

The Newsletter of Easton Utilities

Winter 2023



410-822-6110 (24/7)

## Office Hours

Monday-Friday,  
8:00am-4:30pm

## Easton Velocity

410-763-9400

[eastonutilities.com](http://eastonutilities.com)

201 N. Washington St.  
Easton, MD 21601



Para español contactenos  
al 410-822-6110 o via  
[info@eastonutilities.com](mailto:info@eastonutilities.com)



Know what's below.  
Call before you dig.



## High bill? Need help?

The increased energy costs combined with the potential cold weather this winter will result in higher utility bills. The best tool to mitigate this is conservation. Please consider following the helpful tips we share on our website and social media to help save energy and money.

Easton Utilities offers payment plans that can also help. Please email [collections@eastonutilities.com](mailto:collections@eastonutilities.com) or call **410-822-6110** for more information.

## Assistance Programs

There are numerous programs available to help qualifying customers with their utility and broadband bills. Please visit [eastonutilities.com/special-programs](http://eastonutilities.com/special-programs) to learn more about the following:

- Affordable Connectivity Program
- Maryland Emergency Broadband
- Maryland Energy Assistance Program
- Electric Universal Service Program
- Utility Service Protection Program
- Low Income Household Water Assistance Program

The **Neighborhood Service Center** can also help. Call them at 410-822-5015 to learn more.

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# Committed to Our Community



## Waterfowl Festival

EU crews help with setting up kiosks, providing electricity, and ensuring our town is ready for this annual event.



## Tree Planting

All employees participated in our annual tree planting event. This year 38 trees were planted on Commerce Drive and at John Ford Park.



## Festival of Trees

Many EU employees take part in Festival of Trees through board representation, committee chairs, volunteering, fundraising, and attending the events to support Talbot Hospice. In addition, EU sponsored the tree above.



We are proud to be named  
**BEST INTERNET AND  
CABLE PROVIDER**



**EastonVelocity**  
A service of EASTON UTILITIES

# Cybersecurity Tips

## Use Strong Passwords

Include a mix of uppercase/lowercase letters and numbers/symbols.



## Update Your Home Router

Use the most current software and secure your router with a unique password.

## Use a VPN when Possible

Utilize a Virtual Private Network (VPN) to give you an added level of privacy.



## Update Your Devices

Ensure you are running up-to-date software and antivirus solutions.

## Think Before You Click

Avoid downloading or clicking on unknown links in emails.



## Use Two-Factor Authentication

Add two-factor authentication to provide an extra layer of security to your account.

## Business Leader of the Year

At Shore Leadership's 25th Anniversary Celebration, Easton Utilities was recognized as the Business Leader of the Year for 2022.

Since 1997, the Shore Leadership program has been facilitating positive change and enhancing the quality of life on the Eastern Shore of Maryland. Through the development of a broad base of leaders and a network of private-public partnerships, Shore Leadership focuses on regional issues. Participants in the nine-month program engage with community leaders and experts from organizations and institutions that shape the region's structure and culture. They also work with facilitators on leadership development including Emotional Intelligence, Transformational Leadership, Adaptability, Managing Energies, Creativity, Personal Mission Statements, the History of Leadership Development, Building Strengths, and Coaching.

Easton Utilities has been a strong supporter of the Shore Leadership program since its early years and has sent numerous employees through the program.



## SUMMER INTERNSHIP PROGRAM

### Come be a part of the Easton Utilities team this summer!

Gain hands-on experience, increase networking opportunities and learn more about your field of study! The 2023 internship runs from mid-May to mid-August and is open to college students entering their Junior or Senior year.

Apply by March 31, 2023 at [eastonutilities.com/college-internship](https://eastonutilities.com/college-internship)

# Quick & Easy Winter Energy Tips

## Seal the drafts.

Weather stripping can save you up to 10% on your total energy bill.

## Use electric space heaters sparingly.

They are expensive to run and should be closely monitored.

## Heat only the rooms you need.

Close off unused rooms.

## Keep it cool.

Set your thermostat at the lowest comfortable setting. Try 68° or lower.

## Get some sun.

Keep drapes open during the day to allow the sun in and closed at night to keep the warmth in.

## Don't forget your "shoes."

Install door "shoes" or "sweeps" to stop air from sneaking under doors.

## Not in use? Turn down the juice.

Unplug devices from wall outlets and save up to 25%.



**AMY FORRESTER**  
10 YEARS



**MATT BAKER**  
20 YEARS



**KENNY WILKINS**  
30 YEARS



**DAVID ALLEN**  
40 YEARS



**ROB HIMELRIGHT**  
40 YEARS



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## Easton Utilities Announces Career Milestones

Easton Utilities recently celebrated significant service anniversaries achieved by five employees. "We are honored to recognize these individuals for their talent and dedication to our organization and our customers," said Vicki L. Petro, Vice President of Human Resources for Easton Utilities.

## Don't Fall For SCAMS!

Please be aware of scams by phone and online. Easton Utilities does not give away rewards or gift cards. Also, some calls are being made from what appears to be an Easton Utilities number. Please use caution if anything seems suspicious.

## GET CONNECTED!

Follow Easton Utilities to get the latest news and information!

- Outage alerts
- Project updates
- Community news
- Energy tips



## Committed to our community

*In keeping with our mission to enhance the quality of life in our community, Easton Utilities is proud to support many local organizations and events including:*

The Arc of the Central  
Chesapeake Region

TCPS Education Foundation

Talbot Historical Society

TC Young Professionals

Mid-Shore Community Foundation