

Connections

The Newsletter of Easton Utilities

Summer 2023



410-822-6110 (24/7)

Office Hours
Monday-Friday,
8:00am-4:30pm

Easton Velocity
410-763-9400

eastonutilities.com

201 N. Washington St.
Easton, MD 21601



Para español contactenos
al 410-822-6110 o via
info@eastonutilities.com



Know what's below.
Call before you dig.



EastonVelocity
A service of EASTON UTILITIES

Increased Internet speeds

Easton Velocity, a service of Easton Utilities, is increasing the speed of all tiers **AT NO ADDITIONAL COST**. The faster speed was automatically delivered to all internet customers in early July.

In recent years, Easton Velocity has invested millions of dollars in upgrading the infrastructure which delivers high speed internet, including gigabit capacity, to those interested customers. The upgrades are automatic for all internet customers; however, those wishing to change to a different tier will need to contact Customer Service at 410-822-6110.

25/5 15/1 Mbps \$30	125/15 100/5 Mbps \$48	200/20 150/7 Mbps \$60
350/25 250/10 Mbps \$75	600/50 500/15 Mbps \$100	1 GIG/100 1 GIG/25 Mbps \$150

For Residential Service. Visit business.eastonvelocity.com for Commercial speeds and rates.
Prices per month. Speeds may vary. Additional fees may apply.

THE CONSTANTLY GROWING DEMAND FOR BANDWIDTH, SPEED, AND SEAMLESS CONNECTIVITY CONTINUES TO INCREASE AND WE WANT TO MAKE SURE OUR CUSTOMERS CONTINUE TO HAVE A GREAT EXPERIENCE WITH OUR SERVICE.

- Ted L. Book, Vice President of Easton Velocity

EASTON UTILITIES
Life. Made better.™

Easton Utilities New Commissioner – Lee Gordon



C. Lee Gordon was sworn in as a new commissioner of the Easton Utilities Commission on April 13. “Lee’s legal expertise combined with her knowledge of the community we serve will be a valuable asset to our strong commission,” says Hugh E. Grunden, President and CEO of Easton Utilities.

Lee is a Partner at Parker Counts law firm and focuses her practice on the areas of estate planning, estate administration and guardianships. She obtained her undergraduate degree in Politics from Washington & Lee University’s Williams School of Commerce and graduated from the University of Baltimore School of Law with honors. “I am honored to serve Easton Utilities in this capacity as we focus on maintaining critical infrastructure, meeting renewable energy goals, and ensuring affordability for our customers,” says Gordon.

Collectively, the commissioners are charged with governance responsibilities for the organization. Gordon replaces Rodanthe Hanrahan who served as a commissioner for just under eight years. “We thank Rodanthe for her unwavering support and strategic guidance over the years,” adds Grunden. Gordon is originally from Baltimore, Maryland and has lived in Easton for 16 years.

Help Us to Better Serve You

To help ensure you receive excellent customer service, Easton Utilities needs accurate contact information. To update your info, call Customer Service at **410-822-6110** or send an email to **info@eastonutilities.com**



Thank You!

WE ARE HERE
to help!



Life. Made better.™



By Phone

Call us 24/7 at:
410-822-6110

Cable, Internet & Phone:
410-763-9400



In Person

Stop by the
Customer Service Center:
201 N. Washington Street
Easton, MD 21601
Monday-Friday
8:00 am - 4:30 pm



Online Chat

Visit us at:
eastonutilities.com
Cable, Internet & Phone:
eastonvelocity.com

NEW!

Congratulations Class of 2023

Special wishes to:

Caroline Baker - Homeschool Umbrella Shore
Christian Fellowship

Jacob Oliver Book - University of Maryland, College
Park - Smith School of Business

Will Brown - North Caroline High School

Ashlen Cahall - Florida Gulf Coast University

Madison Cahall - Florida Gulf Coast University

Carson George - Easton High School

Michaela Nicole Greenhawk - Salisbury University

Madeline R. Hines - Easton High School

Garet J. Robertson - Delaware Technical Community College

Paige Simonsen - Saints Peter & Paul High School

from all your friends and family at



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410.822.6110 | EASTONUTILITIES.COM

Teaching our Future Leaders!

Easton Utilities participated in Career Day at Saints Peter & Paul and White Marsh Elementary Schools. Our crews from the Electric Department explained the importance of power and our role in the community. They gave a hands-on demonstration of the equipment and tools they use daily to perform their job. The students enjoyed this interactive experience.



Need help paying your bill?

There are numerous programs available to help qualifying customers with their utility and broadband bills. Please visit EastonUtilities.com to learn more about the following:

- Affordable Connectivity Program
- Maryland Emergency Broadband
- Maryland Energy Assistance Program
- Electric Universal Service Program
- Utility Service Protection Program
- Low Income Household Water Assistance Program




SUMMER TIPS


Here are just a few simple things you can do to improve the energy efficiency and comfort of your home as warmer temperatures arrive:

- ⚙️ Set thermostat at 72°F or higher
- ⚙️ Cool only rooms you use and close off unused rooms
- ⚙️ Clean or replace cooling filters monthly
- ⚙️ Close drapes to block out the sun and make sure drapes do not block vents
- ⚙️ Insulate your attic
- ⚙️ Shade outdoor air conditioning equipment and keep it low to the ground to reduce energy consumption by 40% or more
- ⚙️ Use a portable fan or ceiling fan to circulate air and make a breeze
- ⚙️ Wash full loads in your dishwasher and let the dishes air dry to reduce your dishwasher's energy usage by 40%


Si esta interesado en recibir esta información en Español, por favor contactenos al 410-822-6110 ó por correo electronico a info@eastonutilities.com.



SAVE
TREES



SAVE
TIME



SAVE
MONEY

Sign up for Paperless Billing and Auto Pay and receive a one-time

\$25 CREDIT

Learn more at eastonutilities.com/promotion

Must sign up for both Paperless Billing and Auto Pay. One offer per account. Offer valid for a limited time only.

Step 1

Log in or sign up for My Account.
(Account number needed)

Step 2

Enroll in both AUTOPAY
and PAPERLESS BILLING.

Step 3

Look for the \$25 credit
on your next bill.

EU Welcomes Summer Interns



Nate Moore

Towson University, Computer Science
(Software Engineer track)

Sammy Carter

Rhodes College, Business Administration and
International Studies

Myia Jeter

Marymount University, Business Administration
with a minor in Marketing

Parker Friedli

Vanderbilt University, Mechanical Engineering
with a minor in Engineering Management and
Digital Fabrication

Colin Ward (Not pictured)

Wake Forest University, Computer Science with
a minor in Mathematics and Entrepreneurship

GET CONNECTED!

Follow Easton Utilities
to get the latest news
and information!

- Outage alerts
- Project updates
- Community news
- Energy tips



Committed to our community

*In keeping with our mission to enhance
the quality of life in our community,
Easton Utilities is proud to support many
local organizations and events including:*

UM Memorial Hospital Foundation

Big Brothers Big Sisters

Nettie Marie Jones Memorial
Scholarship

Channel Marker

Pickering Creek Audubon Center