

# Connections

The Newsletter of Easton Utilities

Winter 2024



410-822-6110 (24/7)

## Office Hours

Monday-Friday,  
8:00am-4:30pm

## Easton Velocity

410-763-9400

[eastonutilities.com](http://eastonutilities.com)

201 N. Washington St.  
Easton, MD 21601



Para español contactenos  
al 410-822-6110 o via  
[info@eastonutilities.com](mailto:info@eastonutilities.com)



Know what's below.  
Call before you dig.

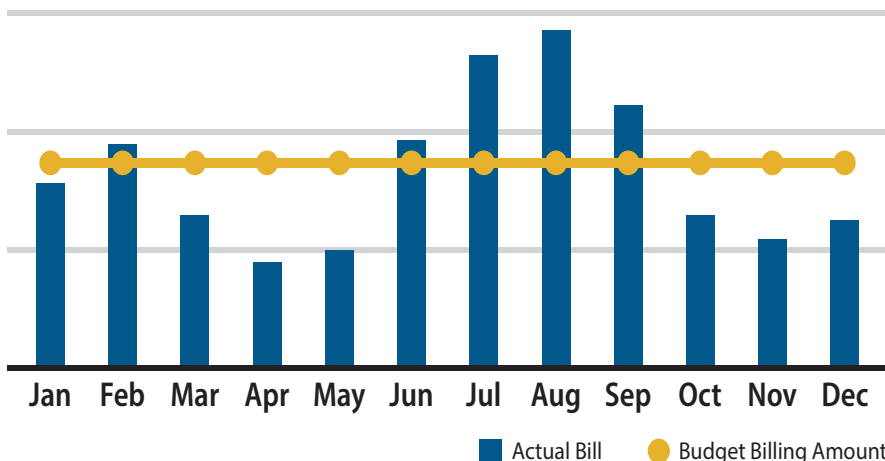
## BUDGET BILLING

### Spread out your energy costs

If you want consistency and peace of mind, consider enrolling in the Budget Billing Plan where you can spread energy costs out evenly throughout the year. With the Budget Billing Plan, you pay the same amount for your utilities every month based on your usage history, regardless of how much you use in a given month.

Once a year we true-up your account depending on whether you used more or less than budgeted. No matter what your budget amount, at the end of the year, you pay for only what you used.

You may enroll any time after having service for at least 12 months. Contact Credit and Collections at 410-822-6110 for more information. This service is available to residential and small commercial customers only.



Call 410-822-6110 to  
**ENROLL TODAY!**

**EASTON UTILITIES**  
Life. Made better.™



TAKE YOUR EDUCATION  
TO NEW HEIGHTS!

## Easton Utilities Summer Internship Program

The summer internship is open to students enrolled in a trade school or entering their Junior or Senior year of an accredited college or university. The program runs from late-May to mid-August and provides selected candidates an exciting opportunity to gain valuable experience in their field of study as well as the chance to learn about other departments at Easton Utilities.

Applications due by March 31, 2024

To learn more and apply, visit  
[eastonutilities.com/internship-program](http://eastonutilities.com/internship-program)

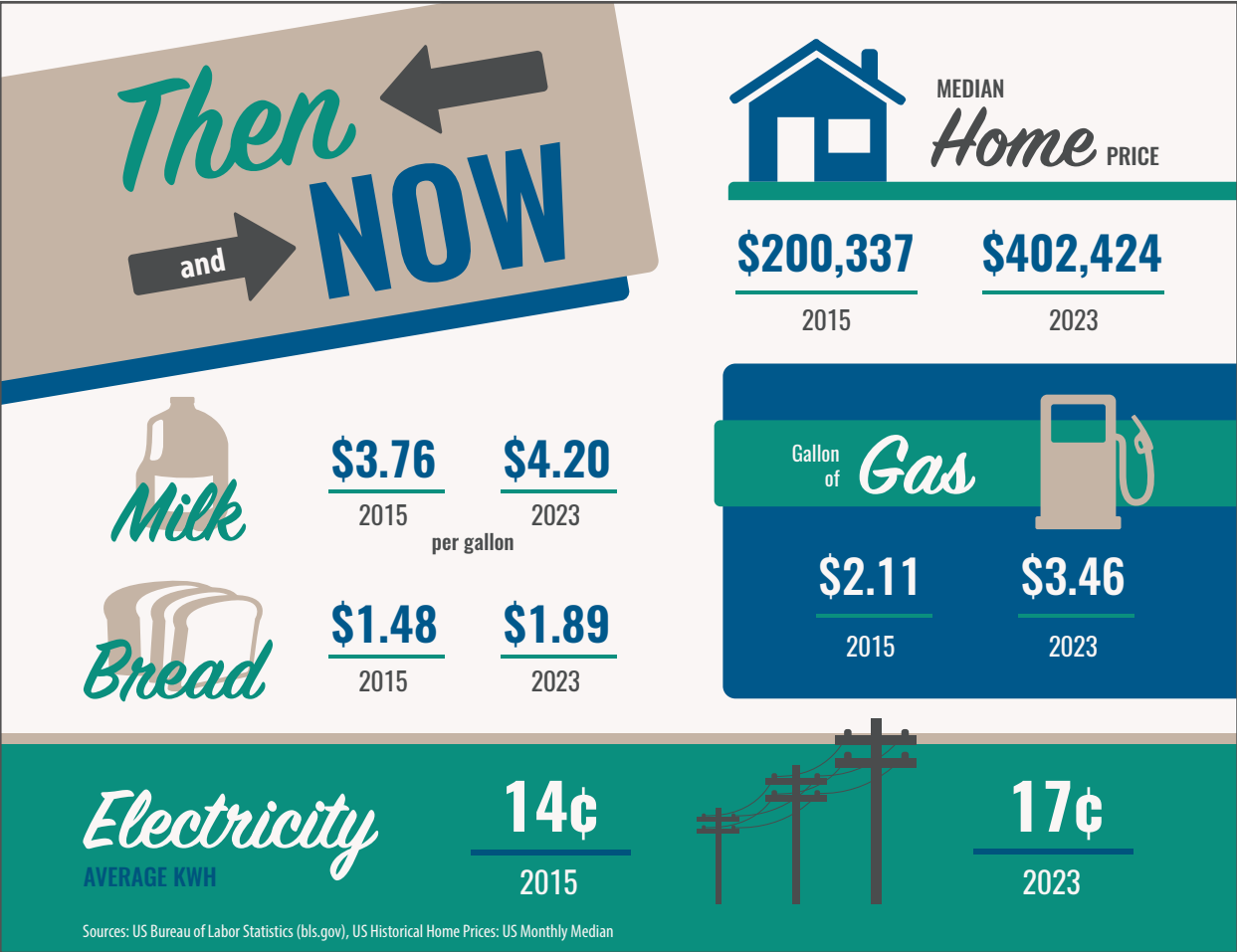


## Help Us to Better Serve You

To help ensure you receive excellent customer service, Easton Utilities needs accurate contact information. To update your info, call Customer Service at **410-822-6110** or send an email to **[info@eastonutilities.com](mailto:info@eastonutilities.com)**



Thank You!



# Cybersecurity Tips

## Use Strong Passwords

Include a mix of uppercase/lowercase letters and numbers/symbols.



## Update Your Home Router

Use the most current software and secure your router with a unique password.

## Use a VPN when Possible

Utilize a Virtual Private Network (VPN) to give you an added level of privacy.



## Update Your Devices

Ensure you are running up-to-date software and antivirus solutions.

## Think Before You Click

Avoid downloading or clicking on unknown links in emails.



## Use Two-Factor Authentication

Add two-factor authentication to provide an extra layer of security to your account.



## Need help paying your bill?

There are numerous programs available to help qualifying customers with their utility and broadband bills. Please visit [EastonUtilities.com](http://EastonUtilities.com) to learn more about the following:

- Affordable Connectivity Program
- Maryland Emergency Broadband
- Maryland Energy Assistance Program
- Electric Universal Service Program
- Utility Service Protection Program
- Low Income Household Water Assistance Program

## Recent Graduates

Congratulations to our graduates for completing these impressive programs!



**Vicki L. Petro**  
Leadership Maryland



**John E. Hines III, P.E.**  
Shore Leadership



# Quick & Easy Winter Energy Tips

## Seal up the drafts.

Weather stripping can save you up to 10% on your total energy bill.

## Use electric space heaters sparingly.

They are expensive to run and should be closely monitored.

## Heat only the rooms you need.

Close off unused rooms.

## Keep it cool.

Set your thermostat at the lowest comfortable setting. Try 68° or lower.

## Get some sun.

Keep drapes open during the day to allow the sun in and closed at night to keep the warmth in.

## Don't forget your "shoes."

Install door "shoes" or "sweeps" to stop air from sneaking under doors.

## Not in use? Turn down the juice.

Unplug devices from wall outlets and save up to 25%.

## Easton Utilities Announces Career Milestones

Easton Utilities recently celebrated significant service anniversaries achieved by five employees. "We are honored to recognize these individuals for their talent and dedication to our organization and our customers," said Vicki L. Petro, Director of Human Resources for Easton Utilities.



(Pictured left front to back) Tom Murphy (30 yrs), Michele Bradley (20 yrs), Vicki Petro (30 yrs), Hugh Grunden (40 yrs), Leah Copper (20 yrs), Keith Gullion (20 yrs), Barry Sabo (20 yrs), Richard Hutchison (20 yrs), Carol Trice (10 yrs), Robby Elben (20 yrs).

## Don't Fall For SCAMS!

Please be aware of scams by phone and online. Easton Utilities does not give away rewards or gift cards. Also, some calls are being made from what appears to be an Easton Utilities number. Please use caution if anything seems suspicious.

## GET CONNECTED!

Follow Easton Utilities to get the latest news and information!

- Outage alerts
- Project updates
- Community news
- Energy tips



## Committed to our community

*In keeping with our mission to enhance the quality of life in our community, Easton Utilities is proud to support many local organizations and events including:*

The Arc of the Central  
Chesapeake Region

Brighter Christmas Fund

The Dixon House

TC Young Professionals

Festival of Trees