

Connections

The Newsletter of Easton Utilities

Fall 2025



410-822-6110 (24/7)

Office Hours
Monday-Friday,
8:00am-4:30pm

Easton Velocity
410-763-9400

eastonutilities.com

201 N. Washington St.
Easton, MD 21601



Para español contactenos
al 410-822-6110 o via
info@eastonutilities.com



Know what's below.
Call before you dig.

Your pennies have the
POWER TO HELP
a neighbor in need!



Change
for
Change



Life. Made better.™

Round up your bill to help a neighbor with utility bills!

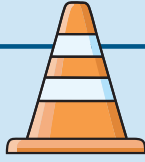
Go to eastonutilities.com and login to My Account to enroll.

The newly launched **Change for Change** program allows you to “round up” your monthly utility bill to the next dollar. The spare change collected will help customers who are facing financial difficulties and struggling to pay their utility bills. Through our partnership with St. Vincent de Paul, customers who qualify and meet their criteria will be identified and provided support for their utility bills from these funds. Each month, your bill will be rounded up by a few cents — never more than one dollar (unless you select otherwise). On average, participating customers would contribute about \$6–\$12 per year.

You can enroll by logging into My Account or by contacting Customer Service at 410-822-6110 or info@eastonutilities.com. This is an opt-in program which requires your action to participate.

Visit eastonutilities.com/change-for-change for more information!

EASTON UTILITIES
Life. Made better.™



ONGOING UTILITY WORK

Just a friendly reminder...

You may notice Easton Utilities and Easton Velocity crews actively working in various areas across our community. As a utility company we are granted legal access to public rights of way, sidewalks, and easements in order to perform the work necessary to maintain reliability. While we strive to minimize disruptions, some temporary inconveniences may occur. We will always restore the appearance of the locations where we conduct work, even if it may be a few days later. Thank you for your cooperation as we continue **making life better!**



NEW COMMISSIONER SHIRL JENKINS






“We are eager to benefit from Shirl’s deep understanding of employee relations and initiatives that will improve performance, drive growth, and increase engagement,” stated John J. Horner, President and CEO of Easton Utilities. “Shirl’s leadership will have a positive impact on our organization.”

As the Senior Human Resource Business Partner with The Boeing Company, Jenkins has experience working with all levels of leadership on strategy, integrated organizational plans, talent acquisition and retention, and corporate policies. Her 25-year career has been focused on Human Resources, blending workforce and performance management with strategic planning to provide effective solutions. Jenkins received her bachelor of business administration in Human Resources from Strayer University and her MBA from University of Maryland, University College.

“As the utility sector continues to face workforce changes and challenges, I look forward to supporting efforts that strengthen employee development and ensure long-term organizational success. I am honored to serve Easton Utilities and the Town of Easton in this role. - SHIRL JENKINS, COMMISSIONER”

BENEFITS OF PUBLIC POWER & GAS

Easton Utilities is a public power and gas utility that is community-owned, locally controlled and operated on a not-for-profit basis. While we offer many more services including water, wastewater, internet, cable tv, and phone, Easton Utilities is proud to be a public power and public gas company. Having a public power and natural gas utility is good for the community for many reasons including:

-  **Customer Service:** As a not-for-profit entity, public power and gas utilities focus on service, rather than generating revenue.
-  **Reliability:** Public power and gas utilities have a strong record of focusing on core operations and maintaining their critical infrastructure. Due to the connection to customers, public power and gas utilities are motivated to keep their local systems operating continuously and efficiently.
-  **Competitive Costs:** In order to offer fair and competitive rates, public power and natural gas systems operate as a not-for-profit entity. These systems do not face pressure to pay dividends to stockholders.
-  **Economic Benefits:** Public utilities play a valuable role in helping communities broaden the tax base, and in turn improve the local economy and increase jobs. Public power and natural gas systems ensure that local dollars stay at home.
-  **Local Control:** Decisions are made through local citizen participation instead of being made from a distant location by people who do not understand local issues and who are primarily focused on profits instead of service.

Easton Utilities is a member of the American Public Power Association and the American Public Gas Association. These associations advocate and advise on various policy, trends, training and operations. They provide benchmarks and standards for all member utilities to use for measurement and accountability.

NATURAL GAS SAFETY

WHAT TO DO IF YOU SMELL GAS

If you smell rotten eggs or hear a hissing sound near a gas line or furnace, chances are you have a gas leak. Follow these steps for your safety.



Life. Made better.™



Stop what you are doing.



Don't use or turn on anything, including lights.



Exit the home.



Call 911 or Easton Utilities: 410-822-6110



Stay 100 ft. away until a gas employee tells you it is safe to reenter.

To learn more about gas safety, visit: eastonutilities.com/gas-smell-gas



SMELL GAS?

Call
410-822-6110

Natural Gas is a clean and efficient energy source to use in your home.

RECOGNIZE

Natural Gas is a non-toxic, colorless and combustible fuel. An unmistakable “rotten egg” odor is added to natural gas as a built-in safety signal to detect even a very small leak.

REACT

If you smell gas, leave the area immediately.

REPORT

Call Easton Utilities at 410-822-6110 or 911 immediately. Easton Utilities will dispatch a technician to investigate.

FUGAS Y EMERGENCIAS DE GAS NATURAL
Easton Utilities
Servicio al cliente:
410-822-6110



TREE TRIMMING

Just a friendly reminder...

Tree trimming is always underway! Easton Utilities crews actively work to ensure power lines remain free and clear of any vegetation to prevent possible outages.



Trees are one of the biggest drivers of power outages in the United States, ranking in the top four with squirrels and other wildlife, weather, and overhead equipment issues. At Easton Utilities, we have a strict tree trimming program to ensure power lines remain free and clear of any hazardous vegetation to maintain safe, reliable power.

Failure to maintain vegetation can lead to unnecessary power outages, unsafe conditions for crews, and significant costs to restore power, impacting both the utility and the customer. While the aesthetics factor is important and the visual impact of excessive pruning can sometimes be unsightly, there is a minimum clearance required and a need to reduce the frequency of pruning. It is in everyone’s best interest to work together to understand the benefits of tree trimming and the need for constant vigilance to avoid service interruptions.

GET CONNECTED!

Follow Easton Utilities to get the latest news and information!

- Outage alerts
- Project updates
- Community news
- Energy tips



Committed to our community

In keeping with our mission to enhance the quality of life in our community, Easton Utilities is proud to support many local organizations and events including:

Talbot County Library

Chesapeake Bay
Maritime Museum

Talbot Historical Society

Talbot Goes Purple
Frederick Douglass Day